



BACKtoGOLF® PERFORMANCE & FITNESS

Physical Therapy and Sports Performance

Jeffrey Latz, PT, MS, CMPT, CSCS
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Dear

Welcome to BACKtoGOLF Physical Therapy. We are honored and appreciative that you have chosen BACKtoGOLF for your Physical Therapy. BACKtoGOLF is a therapist-owned clinic serving the North Bay since 2001. We offer a hands-on approach with a functional outcome utilizing our state of the art facility, including an aquatic therapy pool. Please take a moment to read the following, as it contains important information for your first visit with us.

- We do ask that you please arrive at least 15 minutes prior to your scheduled appointment to ensure we can complete your registration and that you are able to see your physical therapist on time and maximize your consultation. Please note, if you do arrive more than 15 minutes late, we cannot guarantee that you will be able to have a full comprehensive consultation.
- We strongly suggest that you call your insurance company prior to your consultation to review and verify physical therapy benefits. Our office staff can verify these benefits electronically, however, sometimes the information online can deviate from what your personal insurance plan offers. We do our best to verify your benefits and bill insurance to meet their standards, however this is never a guarantee and it would benefit you to verify your benefits as a patient. If there is a question or concern, please feel free to contact our office manager at any time.

During your initial consultation you can expect a comprehensive evaluation with your physical therapist, outlining their findings and reviewing your goals for rehabilitation. The therapist will spend time answering any questions and discussing any concerns you may have, as well as outlining your personal program as you move forward with therapy.

It is our goal to work with each individual patient to make the physical therapy process as productive and as pleasant an experience as possible. We are here to discuss any questions that may arise at any time during your rehabilitation. While we understand that emergencies arise, we ask that you respect our 24-hour cancellation policy and do your best to arrive to all future appointments at the scheduled time. We look forward to meeting you and thank you once again for choosing BACKtoGOLF for your rehabilitation needs!

Sincerely,

Jeffrey Latz, PT, MS, CMPT, CSCS

Melissa Klein, DPT

Christa Green, DPT, CSCS