



BACKtoGOLF Performance & Fitness
PO Box 10, Windsor, CA 95492
PATIENT SATISFACTION SURVEY

Our ongoing mission is to continually improve the quality of our service and the quality of your experience. Please help us serve you better by taking a moment to give us your feedback. Feel free to use the "Comments" section to elaborate on your answers. Thank you.

How would you rate your overall experience at our facility?

Excellent Good Fair Poor

How satisfied were you with our service during your encounter with us?

Very Satisfied Satisfied Neither satisfied nor dissatisfied Dissatisfied

Please rate the following (scale of 1 to 5, with 5 being excellent):

Telephone Demeanor of Staff 1 2 3 4 5

Convenience of your appointment time 1 2 3 4 5

Greeting Upon Arrival 1 2 3 4 5

Helpfulness of our staff 1 2 3 4 5

Sensitivity/Attentiveness of PT 1 2 3 4 5

Explanations provided/Questions Answered 1 2 3 4 5

Are you aware that we are currently accepting new patients/clients? Yes No

Do you feel positive enough about our service to refer family or friends? Yes No

Please comment on anything regarding our service that we might do or add to make your future experiences with us even more positive.

Name (Optional): _____

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THANK YOU FOR YOUR TIME!